

Enhanced Program

Insurance covers loss, theft, and accidental damage incidents. When combined with eSecuritel's Extended Warranty, it forms the Complete Program.

Chartis Insurance Company of Canada
145 Wellington St. West
Toronto, ON M5J 1H8
(416) 596-3000

Certificate Declarations

This Certificate is attached to and made a part of Master Policy #1729232. The Named Insured shown below has coverage under this Master Policy.

Item 1. Named Insured:

Subscribers on file with the Communications Equipment Service Provider shown in Item 4 who have active service with such Communications Equipment Service Provider.

Named Insured mailing address:

On file with Communications Equipment Service Provider.

Item 2. When Coverage under Certificate is Effective:

Coverage under this Certificate is effective as shown in the Coverage Effective Date Endorsement attached to the Declarations.

Item 3. Premium:

Premium for coverage provided under this Certificate: \$5.00 per month of coverage.

Item 4. Communications Equipment Service Provider:

Name: MTS Inc.
Address: 333 Main St
Winnipeg, Manitoba, Canada R3C 3V6

Item 5. Authorized Representative:

Name: Partners Indemnity Insurance Brokers Ltd.
Address: 3410 South Service Road, Upper level
Burlington, Ontario, Canada L7N 3T2
Phone: 1-855-681-7069 x203 (toll free)

Item 6. Limits of Insurance:

Occurrence Limit of Insurance:

\$1,000.00 per Occurrence for each Named Insured.

Aggregate Limit of Insurance: \$2,000.00 per Named Insured or two (2) occurrences within a twelve (12) month period, whichever comes first.

Item 7. Deductible:

The deductible will be the amount corresponding to the retail price of the Named Insureds wireless device when initially purchased.

Non-discounted, Non-subsidized Retail Price	Deductible
\$0 – \$199.99	\$60.00
\$200.00 – \$299.99	\$100.00
\$300.00 – \$449.99	\$145.00
\$450.00 - \$1,000.00	\$190.00

Item 8. Accessories:

- A. Accessories Included: Battery, Standard Wall Charger
- B. Maximum retail value of Accessories: \$500.00

Item 9. Replacement Device:

Maximum full retail value of replacement to be charged: \$1,000.00

Item 10. This Certificate consists of the following forms:

1. Certificate Declarations Form 101136CA (04/10)
2. Certificate Conditions Form 101131 (06/10)
3. Communications Equipment Coverage Form 101123CA (06/10)
4. Coverage Effective Form 101127CA (03/09)
5. Amendatory Endorsements

Specimen copies of the forms referenced above are attached to the Insurance Policy, which is available at the following website, www.esecuritel.com/mts_partnersindemnity, or may be obtained by calling this toll free number, 888-324-7730. This coverage is being provided by Chartis Insurance Company of Canada.



authorized signature

Other Material Disclosures

- This brochure contains a summary of information regarding the Program. In addition, this Program may change or be modified during your term. We will not cover loss or damage caused directly or indirectly by any of the exclusions listed in the complete Master Insurance Policy and Forms. PLEASE READ THE COMPLETE INSURANCE POLICY CAREFULLY TO DETERMINE YOUR RIGHTS, DUTIES AND WHAT IS AND IS NOT COVERED. To obtain the most up-to-date coverage information and a complete Insurance Policy, visit www.esecuritel.com/mts_partnersindemnity or call (888) 324-7730.
- You are not required to purchase insurance to activate wireless service. The employees of this location are NOT QUALIFIED or AUTHORIZED to discuss or evaluate insurance coverage. If you have questions regarding the Wireless Protection Program, please call (888) 324-7730. Refer to Certificate Item 3 for insurance only premiums.
- You are not required to purchase the Extended Warranty Agreement to purchase the lost, stolen, and accidental damage coverage under the Wireless Protection Program. Please contact MTS at 204-CALL-MTS (225-5687) to purchase the insurance separately.
- This coverage may provide a duplicate of other sources of coverage. Contact your insurance agent to determine if you have coverage for your wireless device under existing insurance policies you may own. Your renters or homeowners policy may provide the insurance you need. Ask about any policy exclusions. Review your deductible and coverage amounts to be sure they still fit your needs.
- Your program automatically renews month-to-month. You may cancel at any time by calling MTS at 204-CALL-MTS (225-5687) and any unearned PREMIUM will be refunded in accordance with applicable law.
- The Program is a replacement service provided to customers of MTS. This coverage is being provided by the Chartis Insurance Company of Canada, through Partners Indemnity Insurance Brokers, Ltd.
- By accepting coverage on this plan, you permit MTS to release required subscriber information to eSecuritel for the purpose of validating enrollment.

Extended Warranty Agreement ("Agreement")

THIS EXTENDED WARRANTY AGREEMENT IS NOT A CONTRACT OF INSURANCE. Extended Warranty Agreement covers incidents of malfunction after the expiration of the manufacturer's warranty. When combined with Insurance, it forms the Complete Program.

Coverage

Replacement of Wireless Device if, under normal conditions and use, the Wireless Device on record with eSecuritel fails to operate properly due to manufacturer's defects or workmanship after the expiration of the manufacturer's warranty.

Service Fee & Deductible

The service fee and per replacement deductible are based on the new retail price* of the model of your wireless device when initially purchased. The service fee is due in advance each month and will be charged to your monthly wireless bill. This product is available for \$2.00 when purchased as part of the Complete Program. The deductible is per replacement and is non-refundable.

*"New retail price" means the non-discounted, non-subsidized retail price of your wireless device.

Device Value	Monthly Charge	Deductible
\$0 – \$199.99	\$3.00	\$60.00
\$200.00 – \$299.99	\$3.00	\$100.00
\$300.00 – \$449.99	\$3.00	\$145.00
\$450.00 – \$1,000.00	\$3.00	\$190.00

Term Period

Coverage under this agreement is provided on a one (1) month prepaid basis. Coverage is effective immediately and will automatically renew each month so long as you pay your Service Fee on a monthly basis. You will be eligible to file an extended warranty service contract claim 365 days (12 months) after (1) the enrollment date or (2) the date your original manufacturer's warranty expires, whichever comes first.

Coverage Limitations

\$1,000.00 per claim; 2 claims within a 12 month period

Purchaser & Seller

The Purchaser ("Subscriber") of this Agreement is the owner of the covered equipment. The Seller of this Agreement is listed on your receipt.

Service Warranty Provider & Administrator

eSecuritel Holdings, LLC ("eSecuritel")
P.O. Box 03, Alpharetta, GA 30009
(888) 324-7730

Other Material Service Warranty Disclosures

- This brochure contains a summary of information regarding the eSecuritel Service Warranty Agreement and is not a full and complete version. Some provisions may differ by province based upon applicable law. PLEASE READ THE COMPLETE SERVICE CONTRACT OR EXTENDED LIMITED WARRANTY CAREFULLY TO DETERMINE YOUR RIGHTS, DUTIES AND WHAT IS AND IS NOT COVERED. For more information or to obtain a complete copy of this Agreement, visit: www.esecuritel.com/mts_partnersindemnity or call (888) 324-7730.
- The obligations of eSecuritel under this Agreement are backed by the full faith and credit of eSecuritel's parent company Brightstar Corp. (9725 NW 117th Ave, #300, Miami, FL 33178 (304-421-6000). If eSecuritel does not perform its obligations hereunder within sixty (60) days after the Subscriber files a claim with eSecuritel, the Subscriber is entitled to file a claim directly with Brightstar Corporation.
- You are not required to purchase this Agreement to purchase products or services from MTS. This coverage may provide a duplicate of other sources of coverage.
- To purchase the Extended Warranty separately, please call MTS at 204-CALL-MTS (225-5687).
- By accepting coverage on this plan, you permit MTS to release required subscriber information to eSecuritel for the purpose of validating enrollment.
- You may cancel this Agreement at anytime by calling MTS at 204-CALL-MTS (225-5687). Any unearned Service Fees will be refunded in accordance with applicable law.



Wireless Protection Program



Wireless Protection Program

The Wireless Protection Program

Outright Retail Price	\$0 - \$199.99	\$200.00 - \$299.99	\$300.00 - \$449.99	\$450.00 - \$1000.00
Complete Program Premium	\$7.00	\$7.00	\$7.00	\$7.00
Enhanced Program Premium	\$5.00	\$5.00	\$5.00	\$5.00
Extended Warranty Program Fee	\$3.00	\$3.00	\$3.00	\$3.00
Deductible Per Claim	\$60.00	\$100.00	\$145.00	\$190.00

Your Premium and Deductible are based on the new outright retail price of the model of your wireless device on the purchase date. The deductible must be paid before you receive your replacement equipment and is non-refundable. Device needs to be active on the MTS network on the date of loss.

What's covered?	<ol style="list-style-type: none"> The Complete Program covers your device for accidental damage, loss, theft, and malfunction (after the manufacturer's warranty expires). It has a monthly premium of \$7.00. The Complete Program offers both the Enhanced and Extended Warranty Programs. The insurance portion of the premium is \$5.00. The Enhanced Program is insurance, and covers you for accidental damage, loss, and theft. It has a monthly premium of \$5.00. The Extended Warranty Program covers your device from malfunction, after the manufacturer's warranty expires. It has a monthly fee of \$3.00.
What's not covered?	Normal wear, pre-existing damage or malfunction, and cosmetic damage to your wireless device are not covered. Other exclusions apply. Please read your Insurance Policy and extended warranty agreement terms and conditions, available at: www.esecuritel.com/mts_partnersindemnity
When am I covered?	To be eligible for coverage immediately, you must purchase a Program at the same time you purchase your new device from MTS (Point of Sale).
How do I enroll?	You can enroll in the Program when you purchase or upgrade to a new device. If you select coverage after the Point of Sale, MTS provides a 30 day grace period to sign up by calling MTS Customer Care (204-CALL-MTS [225-5687]) or visiting an MTS retail store. Please note, your device must be operational and have no physical damage at the time of Program activation in order to enroll.
How will I be billed?	The monthly premium or fee will be added to your monthly wireless statement.
What are my claim limits?	Under the Enhanced Program and the Extended Warranty Program, you are allowed two (2) occurrences within a 12 month period; not to exceed \$1,000 per claim with an aggregate of \$2,000.
How do I cancel?	You may cancel at any time by calling MTS Customer Care 204-CALL-MTS (225-5687). Any unearned insurance premium and service warranty fees will be reimbursed in accordance with applicable law.

Visit www.esecuritel.com/mts_partnersindemnity for our privacy statement and your complete insurance policy and extended warranty agreement to determine your rights, duties, and exclusions.

How do I report a Claim?

Step 1 If your device was lost or stolen, call MTS

Call MTS Customer Care at 204-CALL-MTS (225-5687) to suspend your service and protect yourself against unauthorized use of your account. A police report may be required if a theft occurred.



Step 2 Call to Make a Claim

In the case of accidental damage, loss, theft or malfunction, we can provide simple and fast help. Call Customer Care Center at 888-324-7730. Claims must be reported within 60 days of the incident and proof of loss and/or ownership must be provided, if requested. Only the account holder or authorized representative may file a claim.



Step 3 Pay Deductible & Receive Replacement

If your claim is approved, you will be directed to a participating MTS location to pick up your replacement device within 60 days. A deductible will be collected based on the make and model of the device, a minimum of \$60 or maximum of \$190. If you don't take delivery of the replacement device within 60 days of claim approval, your claim will be forfeited. Please visit: www.esecuritel.com/mts_partnersindemnity for your deductible schedule.



Please keep the receipt, original box, manual and all packaging materials for warranty purposes.

Note: The Complete Wireless Protection Program is a combination of insurance and service warranty offerings. To purchase the Complete, Enhanced or Extended Warranty programs separately, please call MTS Customer Care at 204-CALL-MTS (225-5687) within 30 days of purchase. The premiums and fee for the Wireless Protection Program offerings are shown in Certificate Item 3 on the other side.

Why Sign Up?

The Wireless Protection Program is your total protection option, designed to give you peace of mind. By signing up now, you can save time, save money and avoid aggravation should your device be lost, stolen, accidentally damaged, or malfunctioning.



File a Claim Worksheet Card

Use this area below to jot down important information about your handset. Then, if you need to make a claim, you'll have the required information to make the process even faster! Cut out the card, fold, and keep in your wallet.

Wireless Protection Program Claims **1-888-324-7730**

Your wireless device number

Outright Retail price of wireless device at date of purchase

The account holder's billing address

Wireless phone manufacturer and model

The ESN, MEID, or IMEI of the insured device

Date, time, location and detailed description of the incident

Police report number (if theft occurred)